



Terms of Use for TerrainHopper Mini

Medical and Health Information

The following requirements are essential for your safety:

- The recommended maximum weight to operate the TerrainHopper mini is 14 stone.
- You should be able to read a vehicle number plate from a distance of 6 metres and have no significant visual impairment that would prevent you from reading safety signs, avoiding obstacles or other hazards.
- You should have sufficient upper body strength, upper limb mobility and hand dexterity to grip both handlebar grips securely and operate the twist grip.
- If you do not have the upper body strength then joystick control is available.
- A carer's assistance joystick is available to use if a person is unable to operate the wheelchair independently.

You should consult your doctor before using a TerrainHopper if:

- You have a medical condition that causes / could cause seizures or convulsions; or that affects / could affect your memory, level of consciousness or alertness, balance, mood, or anxiety levels
- You have a history of back problems or spinal conditions

Learning difficulties or developmental conditions:

- TerrainHopper users must have sufficient learning abilities to understand information presented by the instructor, be able to operate and safely control the TerrainHopper, identify and avoid hazards, and to react to changes in the

surrounding environment. If this is not possible, the carers joystick must be used.

Terms and Conditions of Use

To be clearly understood by the parent or carer of the child using the TerrainHopper Mini

- I understand I am responsible for my child's safety, that I must use the TerrainHopper as instructed by site staff and with regard for the safety of other visitors at sites.
- I understand that I can only use the TerrainHopper on recommended routes that have been safety audited and explained to me by staff at the hire location. If I choose to take the TerrainHopper on any other routes or areas I understand this may affect my safety and do this entirely at my own risk.
- I agree to note potential hazards that site staff bring to my attention, and understand that the route conditions may change depending on the weather
I understand that I will need to be accompanied by two non-disabled person.
- I am 14 years of age or older.
- If a person is under 14 years old, they must always be accompanied by a parent, guardian, personal assistant or carer regardless of whether a site permits users to be accompanied. We suggest that there are 2 carers with the child, in case of any emergencies as there is no mobile signal at Ravenseat.
- I understand Access the Dales provides third party insurance and that this insurance is only valid if I abide strictly to the Terms & Conditions of use.
- In the event I cause accidental damage or injury to third party property and need to make an insurance claim but can claim under another policy, I understand Access the Dales will only pay a share of the claim and that I must

supply Access the Dales with the name and policy number of my insurance company.

- I agree not to use the TerrainHopper when under the influence of alcohol or drugs, or medication which could affect my ability to safely operate the TerrainHopper.
- I agree not to do anything to the TerrainHopper except to make any necessary adjustments to the seat and handlebar controls.
- I will not allow anyone else to use the TerrainHopper, carry passengers or animals, or be in control of a pet on a lead (registered Assistance Dogs permitted)
- I agree to notify staff of any incident, accident, damage or operational difficulty involving the TerrainHopper and complete a statement detailing the circumstances.
- I will return the TerrainHopper within the agreed time and understand that failure to do so will initiate emergency/recovery procedures.
- I agree to leave photo ID or car keys for security, which will be returned to me when I return the TerrainHopper in the same condition as when it was issued
- I agree not to leave the TerrainHopper unattended, unless I have removed the key and kept it with me, and it is not causing an obstruction.
- I agree to pay the full cost of any necessary repairs resulting from misuse of the TerrainHopper.